LETTER OF INTENT

July 25, 2004

Ms. CharleneDavis 9-1-1 Coordinator SBC 2315 Knoxville Peoria, IL 61603

Dear Ms. Davis,

This letter is to confirm our intent to modify our system to include all telephone subscribers in the 587,785 and 295 telephone exchanges that are located within Randolph County thereby eliminating the previously approved option of sending their 9-1-1 calls to St. Clair County.

Enclosed is your copy of our application to the Illinois Commerce Commission for the approval of our modification. Please refer any questions, comments, or requests for additional information to the 9-1-1 Coordinator as follows:

Cindy R. Wagner, Coordinator Randolph County Emergency Telephone System Board 1 Taylor Street, Room 103 Chester, IL 62233

Thank You.

Sincerely

Neil V. Birchler, Chairman

Randolph County

Emergency Telephone System Board